



The European Consumers' Organisation

COMMUNIQUE DE PRESSE

PRESS RELEASE

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Does the Single Market Act do enough to boost consumer confidence?

Responding to today's publication of the Single Market Act by the European Commission, Monique Goyens, Director General of BEUC, the European Consumers' Organisation, commented:

"Confident consumers are the fuel for Europe's economy to grow and prosper. They boost growth and reward good business practices. We welcome the Commission's relaunch of the Single Market to stimulate growth and increase citizens' welfare.

"The final Single Market Act contains valuable initiatives for consumers like European patents, alternative dispute resolution measures and more effective standardisation procedures. Overall however, it does not live up to our expectations. Better market surveillance for safer products, consumer-oriented copyright and solutions for online shoppers' daily worries need Europe's sharpest attention to respond to the needs of consumers in the Single Market."

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